

SUPPLEMENT TO THE AGENDA FOR

Health & Social Care Overview and Scrutiny Committee

Thursday 2 May 2013

7.00 pm

The Council Chamber, Brockington, 35 Hafod Road, Hereford

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8. HEREFORDSHIRE CLINICAL COMMISSIONING GROUP	
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10. CHILDREN'S SOCIAL CARE EXTERNAL AUDIT REPORT	
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**Health and Social Care Overview
Scrutiny Committee
Herefordshire CCG Update
May 2013**

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HCCG Update

- Statutory Organisation as of 1st April 2013
- Responsible for commissioning
- hospital care
 - rehabilitation care – such as visits from district nurses
 - urgent and emergency care – the out-of-hours GP service, ambulance call-outs, A&E
 - community health services
 - mental health and learning disability services
- Membership body: 24 GP Practices and walk in centre
- Elects 4 GPs and practice manager to Governing Board
- 2 lay members
- First Board Meeting In Public 7th May – 1-3pm Council Chamber
- Budget £208m (inc running costs)

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HCCG Authorisation Update

- Statutory Organisation as of 1st April 2013
- Authorised with Conditions (15 Conditions and 3 legal directions)
 - Strengthened planning and programme management
 - Enhanced Capacity
- Working with NHS England Area team and PWC to develop an improvement plan
- Aim to remove directions by October 2013
- Interim Chief Officer – John Wicks

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Challenges

- Significant QIPP savings target £8.1m 13/14
- High and rising population aged >65
- Financially challenged acute providers
- High and rising prevalence of LTC
- Geographic-ally dispersed population
- Capacity Management/Winter Pressures
- Maintaining and Improving Quality and Patient Safety

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Progress

- Active member of Health and Wellbeing Board, leading workstream on developing a sustainable health and social care system
- Urgent Care review
- Community Team development
- Roll-out of Map of Medicine
- Engaged with WVT Futures programme
- Contracts with key providers agreed
- All saving targets for 12/13 delivered

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Quality Assurance

- Responding to Francis report
- WVT Quality Concerns (see detailed report)

Herefordshire County Council

Audit of All Cases within Children's Social Care Services November 2012 to January 2013



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The Audit

Rating	Total Audits undertaken	% of the whole undertaken so far (rounded)
1. Inadequate	409	30
2. Adequate	628	47
3. Good	294	22
4. Outstanding	18	1
5. Total OUK	1349	100
6. Audits by HCC SWs	91	
GRAND TOTAL	1440	



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Key Findings

41 cases evaluated as being inadequate with children potentially at a high risk of harm.

All of these cases were urgently reviewed by managers after the audit findings were notified to them and as a consequence none required immediate intervention to protect the wellbeing of the children concerned.



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High Risk Areas of Concern

- Drift with no evidence of timely actions
- Appropriateness of decision making
- CP Procedures not correctly actioned
- Management decisions not actioned



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High Risk Outcomes

- NFA was required in 17 cases.
- This was mainly due to misinterpretation of information on files, files not being up to date or information being only placed on one siblings file.
- In two cases the auditors requests for action was felt to be inappropriate having reviewed the case.



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High Risk Outcomes

- Additional actions were required in 13 cases.
- In nine cases Strategy meetings were convened.
- In one case an Initial Child Protection Conference was convened.
- Inter agency checks were undertaken on two cases.
- Progress checks on cases are being undertaken to assure that agreed actions have been completed.



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